

Security Risks, Things to Consider

Education PII Data has become very popular around the WORLD!!

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**It's been estimated
that 60% of current
malicious activity is
focused on Education
Data.**

MS-ISAC

Center for Internet Security

(Multi State Information Sharing & Analysis Center)



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Georgia's School Superintendent
"Educating Georgia's Future"
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- On August 8, 2018 Issued an Alert
- FBI Private Industry Notification (PIN) - Connected Education Technology and Mass Data Collection on Students Necessitates Increased Cybersecurity
- Focus on Increased Activity of Criminals Targeting Education Data, EdTech Services and Resources

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Targeted Data



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- Personally Identifiable Information (PII)
- Academics
- Biometrics
- Behavioral
- Disciplinary
- Medical
- Web Browsing History
- Geolocation
- IP Addresses
- Classroom Activities
- Other Sensitive Indicators

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Malicious Use

- Social Engineering
- Bullying
- Tracking Students
- Identity Theft
- Social and Other Threats to Parents
- Other Harmful Activities Targeting Children



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the **WHITE HOUSE** PRESIDENT DONALD J. TRUMP Get in Touch >

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From the Press Office

- Speeches & Remarks
- Press Briefings
- Statements & Releases
- Nominations & Appointments
- Presidential Actions**
 - Executive Orders**
 - Presidential Memoranda
 - Proclamations
 - Related OMB Material
- Legislation
- Disclosures

The White House
Office of the Press Secretary

For Immediate Release May 11, 2017

Presidential Executive Order on Strengthening the Cybersecurity of Federal Networks and Critical Infrastructure

EXECUTIVE ORDER

STRENGTHENING THE CYBERSECURITY OF FEDERAL NETWORKS AND CRITICAL



TURBULENT TIMES

160 MILLION customer records compromised

229 DAYS between infiltration and detection

\$3 MILLION of cost/business impact per breach

Phishing

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“Email phishing shows no sign of stopping anytime soon and there is little defense to protect an endpoint where the user unknowingly cooperates with the attacker by clicking within the email.”

“Phishing attacks will continue to work, and without major changes in cyber defense strategy, these attackers will continue to get in and steal your data.”

Phishing Types



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- **Deceptive Phishing**

Ex: You get an email from a bank claiming that your account has been frozen unless you click on the link provided and enter your account information.

- **Spear Phishing**

Ex: You get an email that's supposedly from your organization's HR department asking you to verify your benefits policy information.

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Phishing Types

- **CEO\Executive Fraud Phishing**

Ex: You get an email that's supposedly from your CEO saying they need you to wire transfer the money, and to let you know when you're free so they can send you the information of where it needs to go. (W2's)

- **Malware-Based Phishing**

Ex: You get an email from someone you don't know asking you to download an invoice.

Used to deliver viruses, worms, Trojan horses, ransomware, or other malicious programs.



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From: Richard Woods [<mailto:ceo@cwebb.club>]
Sent: Monday, February 04, 2019 8:44 AM
To: Randy Trowell
Subject: DD Information

Randy,I need to update my pay check direct deposit info

Thanks
Richard Woods

Sent from my iPhone

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From: MS Message Center <nonrespondserver@ns1.bangkokvoice.com>
Sent: Monday, January 7, 2019 12:43 PM
To: Louis Erste <LErste@doe.k12.ga.us>
Subject: Shutdown Request

This email is from a trusted source.

Office365

Hi lerste@doe.k12.ga.us,

We received a request from you to shutdown this email account lerste@doe.k12.ga.us. This request will be processed shortly. If you did not authorize this action kindly cancel now if not disregard this message.

CANCEL

REQUEST

Thanks for taking additional steps to keep your account safe.

Regards,

Microsoft Support

This email was sent to lerste@doe.k12.ga.us.

Recent Phishing



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- Estimated 550 million email users in the Q1 2018
- Phishing emails have surged past malware 21:1 in Q1 from the previous year
- Appeared as popular brands, online services and telecom providers
- Augusta University Health – Exposure of medical and personal information on about 417,000 individuals
- Phishing targeted 24 university faculty and administrators
- Confirmed breach on July 31, 2018, Activity in September 2017

Who Remembers the ATL Ransomware?

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ATL Experience

- March 22, 2018 - System shutting down
- Sam Sam Ransomware (Brute-Force Attack)
- Prior attacks were small government to a large state agency and a large medical center
- June 1/3 of their applications were still down impacting multiple systems across multiple offices
- \$2.7 million original, later updated to \$9.5 million
- Today systems are still impacted
- Audit in January 2018 found 1500 to 2000 vulnerabilities

Attackers go for the low-hanging fruit:

Humans

Most Attacks Rely on Social Engineering



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Humans

Email

- Phishing
- Spear-Phishing
- Malware Attack

Social Media

- Reconnaissance
- Fake Friends
- Use of breached data

Trends

- Ransomware (Pseudo)
- Extortion
- Search result poisoning

Criminal Groups

- Malicious insiders
- Organized crime
- Hackers
- Terrorist

Attack Vectors

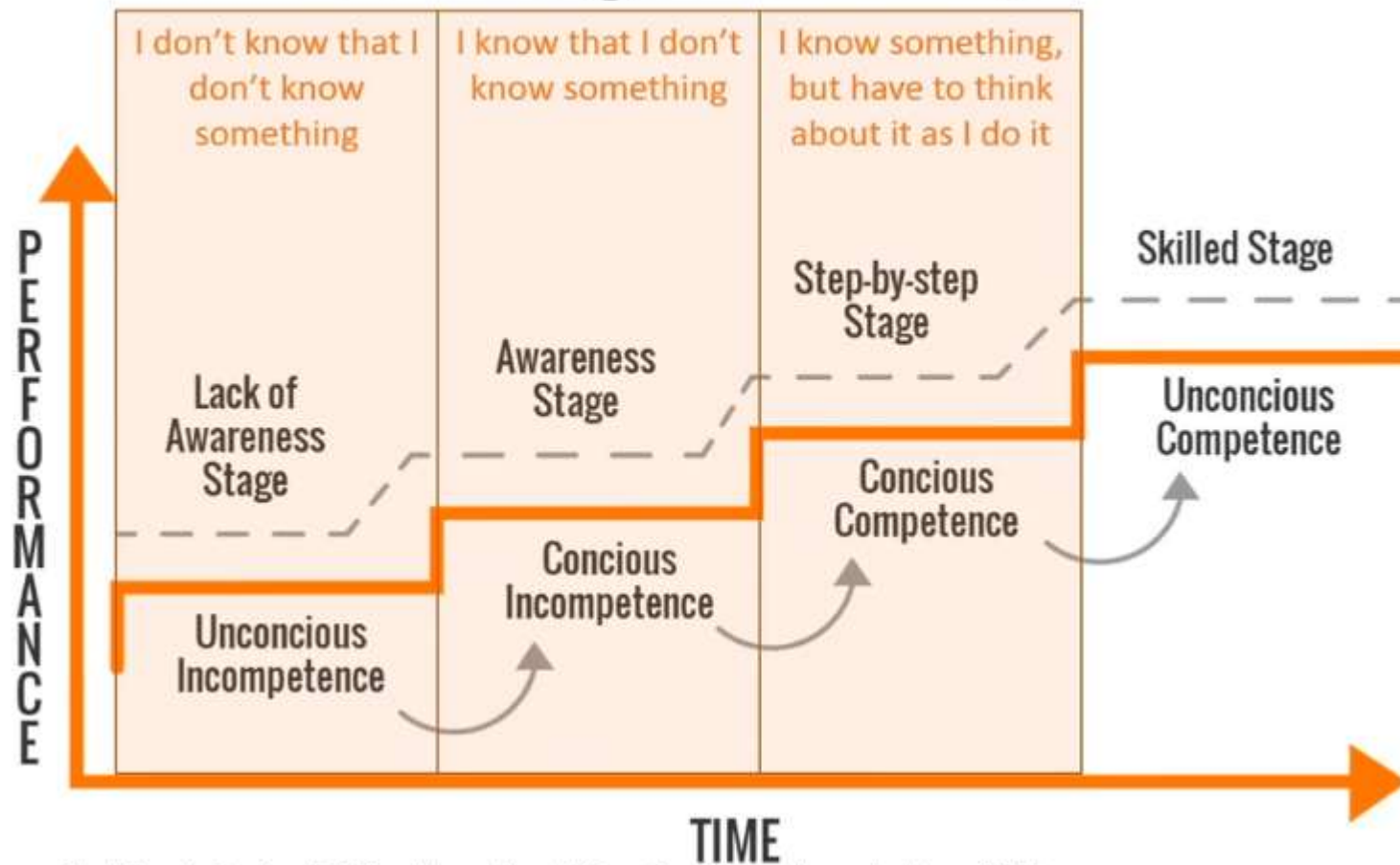
- Physical on-site attacks
- Endpoint
- Mobile
- Network
- Cloud (Internet)



Employees are your last line of defense

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The Four Stages of Competence



Noel Burch, Gordon Training International, Conscious Competence Ladder – 1970s

Train, Train, Train Aware, Aware, Aware

This is the only way to attack the human factor and you can't do this alone. This takes a team and typically an outside resource.

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Phishing Awareness



Training and Awareness



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- **Baseline Testing**

Test to assess your users in falling for simulated phishing attacks.

- **Train Your Users**

Provide real world examples and use 3rd party content providers when possible.

- **Phish Your Users**

Use tools that have templates that mimic actual companies and accounts they are familiar with.

- **See the Results and Share**

Analyze and share stats and graphs of trainings and phishing exercises with staff and leadership.

PROTECT
across all endpoints, from
sensors to the datacenter



DETECT
using targeted signals, behavioral
monitoring, and machine learning

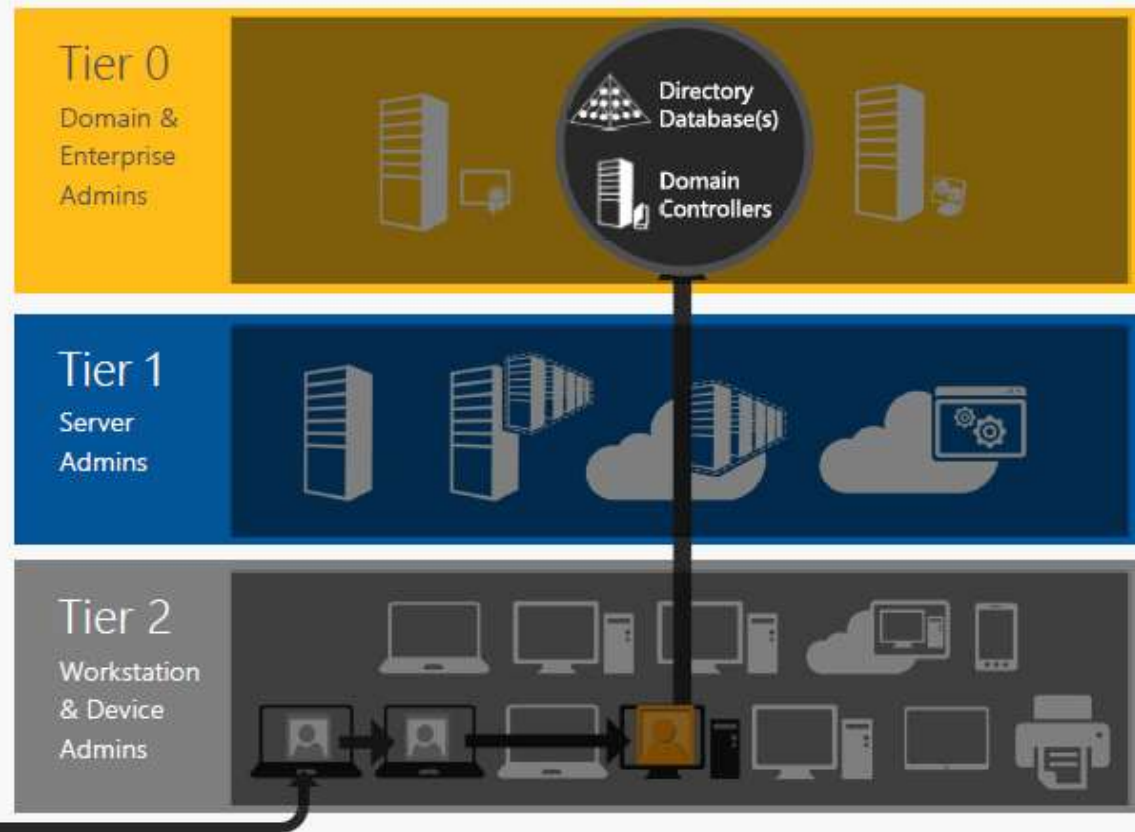
RESPOND
closing the gap between discovery and action

Phase 1 Critical Mitigations: Typical Attack Chain

Compromises privileged access

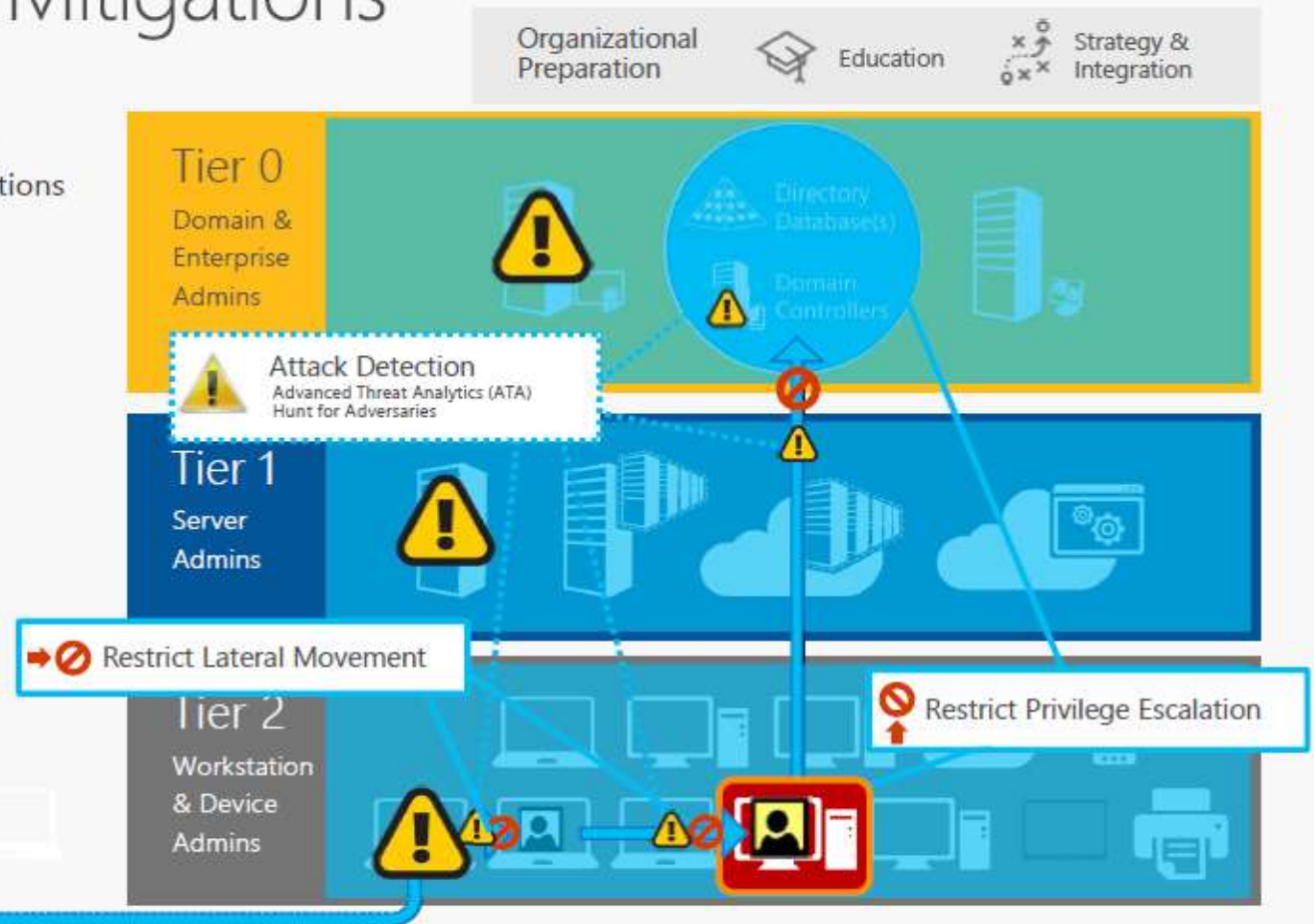


1. Beachhead (Phishing Attack, etc.)
2. Lateral Movement
 - a. Steal Credentials
 - b. Compromise more hosts & credentials
3. Privilege Escalation
 - a. Get Domain Admin credentials
4. Execute Attacker Mission
 - a. Steal data, destroy systems, etc.
 - b. Persist Presence



Phase 1 Critical Mitigations

1. Restrict Privilege Escalation
 - a. Privileged Access Workstations
 - b. Assess AD Security
2. Restrict Lateral Movement
 - a. Random Local Password
3. Attack Detection
 - a. Attack Detection
 - b. Hunt for Adversaries
4. Organizational Preparation
 - a. Strategic Roadmap
 - b. Technical Education



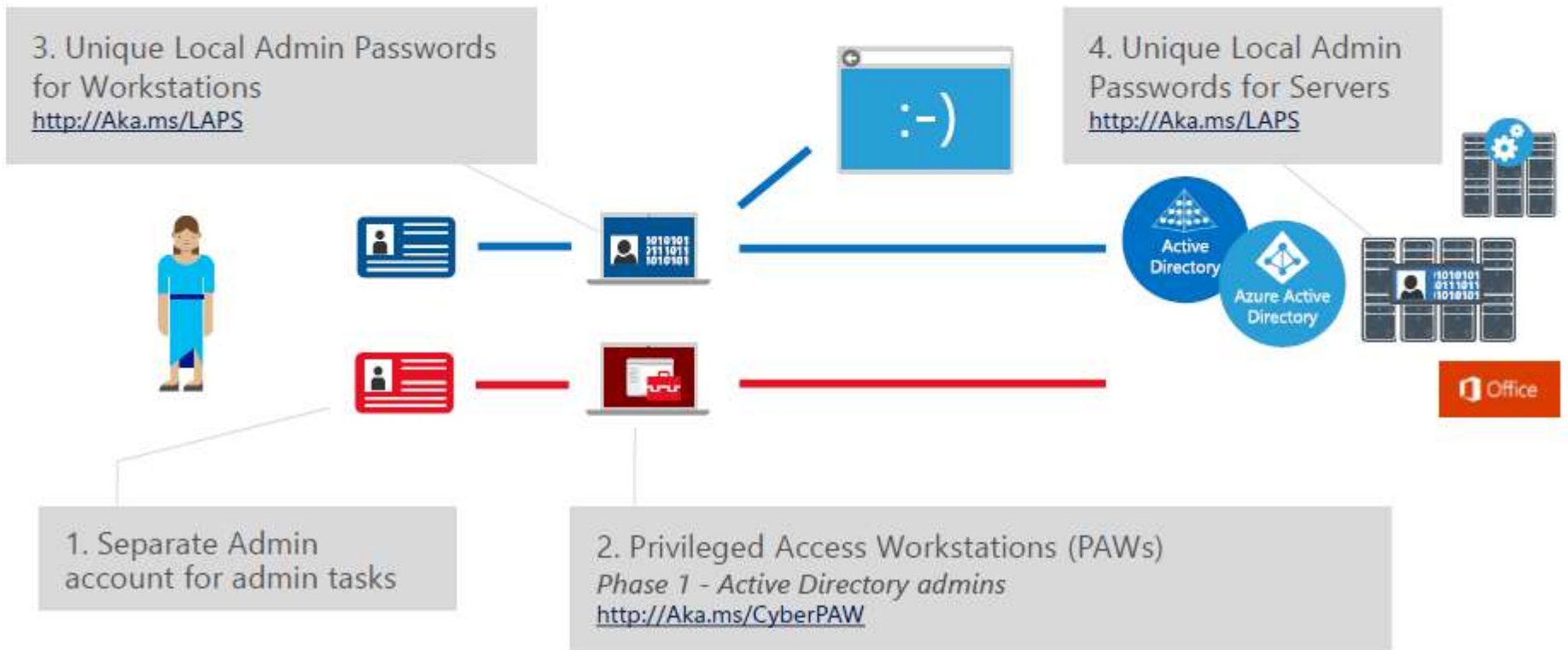
Protecting Active Directory and Admin privileges

2-4 weeks

1-3 months

6+ months

First response to the most frequently used attack techniques



It takes a village to be successful in making a dent with securing our data and resources.

It can never be done alone.

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Thank You!

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