



September 6, 2017

## Release of DRC INSIGHT Device Toolkit Enhancement

On Wednesday, August 30, DRC released an enhancement to the Device Toolkit, designed to offer:

- A refreshed, more intuitive user interface
- Easy monitoring of Testing Site Managers (TSMs) and testing devices
- A new dashboard providing the ability to visually monitor and manage configurations
- Easy drilling down from the dashboard into a configuration to view and manage devices
- Accessibility directly from WIDA AMS, allowing easier access to other functions

DRC's intention was to minimize any impact to the client; however, some issues occurred during the implementation at some sites. These issues were addressed as quickly as possible with software updates that were deployed last week.

DRC is committed to enhancing our deployment processes to ensure a positive testing experience by:

- Providing more opportunity to review details on our plans for updating the DRC INSIGHT testing platform tools and services
  - Improving notification and webinars to ensure understanding of what to expect and any activities required
- Continuous improvement of verification steps
  - Adding additional device-specific testing and validation
  - Improving alignment between test plans and field experience and feedback
- Implementing additional test plans and scripts in accordance with the overall test strategy

Thank you for your ongoing support as we continue to roll out enhancements to the DRC INSIGHT Online Learning System.