### Transportation, Distribution and Logistics Career Cluster General Automotive Technology Pathway Automotive Technologies 2 Course Number 47.45100

**Course Description:** This course is designed as the second course for the General Automotive Technology Pathway. Students in this course will learn the basic skills needed to gain employment as an entry level automotive technician. Students will be exposed to courses in automotive preventative maintenance, brakes, steering and suspension, electrical systems, engine repair, engine performance, automatic transmission, manual transmission and differential & automotive HVAC. The hours completed in this course are aligned with ASE standards and are a base for the entry-level technician. The prerequisite for this course is advisor approval and successful completion of Automotive Technologies 1.

All the tasks are assigned a priority number: P-1, P-2, or P-3 (refer to ASE Education Foundation task list https://www.aseeducation.org/resources). The standards recognize that program content requirements vary by program type and regional employment needs. Therefore, flexibility has been built into the task list by assigning each task a priority number. The priority number simply indicates the minimum percentage of tasks that a program must include in their curriculum.

- Ninety-five percent (95%) of Priority 1 (P-1) tasks must be taught.
- Eighty percent (80%) of Priority 2 (P-2) tasks must be taught.
- Fifty percent (50%) of the Priority 3 (P-3) tasks must be taught.

Note: A task is a psychomotor or cognitive entry-level learning activity consisting of one or more measurable steps accomplished through an instructor presentation, demonstration, visualization or a student application.

Theory instruction and hands-on performance of all the basic tasks will provide initial training for entry-level employment in the automotive service field or prepare the student for further training. Competency in the tasks will indicate to employers that the graduate has the skills needed for entry-level employment in the automotive service field.

- 1. It is assumed that:
  - at all levels, appropriate theory, safety, and support instruction will be required for performing each task;
  - the instruction has included identification and use of appropriate tools and testing and measurement equipment required to accomplish certain tasks;
  - the student has received the necessary training to locate and use current reference and training materials from accepted industry publications and resources;
  - at all levels, the student has demonstrated the ability to write work orders and warranty reports, to
    include information regarding problem resolution and the results of the work performed for the customer
    and manufacturer. The writing process will incorporate the "Three C's" (concern, cause and correction)
    as a format to communicate this information.
  - at all levels, students will become familiar with and use service information and reference materials to develop a problem-solving process/procedure
- 2. It is assumed that:
  - all diagnostic and repair tasks described in this document are to be accomplished in accordance with manufacturer's recommended procedures and safety precautions as published.

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- 3. It is assumed that:
  - Individual courses of study will differ across automobile training programs and any redundancies in the technical standards are built in to ensure that appropriate review and individual task mastery can be achieved at different levels of the program. They are also built in to allow instruction at different levels of understanding as regional and local industry needs may dictate. Additionally, these standards are a framework from which curriculum, lessons, and units of instruction are built from.
  - development of appropriate learning delivery systems and tests which monitor student progress will be the responsibility of the individual training program.
  - the learning progress of students will be monitored and evaluated against these performance standards;
  - a system is in place that informs all students of their individual progress through all phases of the training program.
- 4. It is assumed that:
  - all students will receive instruction in the storage, handling, and use of Hazardous Materials as required in Hazard Communication Title 29, Code of Federal Regulation Part 1910.1200, "Right to Know Law", and state and local requirements.
  - hazardous and toxic materials will be handled, removed and recycled or disposed of according to federal, state, and local regulations.
- 5. It is assumed that:
  - All required supplemental tasks are being taught and reinforced continually throughout the pathway, they are not intended to be taught as stand-alone concepts or units.

## **REQUIRED SUPPLEMENTAL TASKS**

#### Shop and Personal Safety

- 1. Identify general shop safety rules and procedures.
- 2. Utilize safe procedures for handling of tools and equipment.
- 3. Identify and use proper placement of floor jacks and jack stands.
- 4. Identify and use proper procedures for safe lift operation.
- 5. Utilize proper ventilation procedures for working within the lab/shop area.
- 6. Identify marked safety areas.
- 7. Identify the location and the types of fire extinguishers and other fire safety equipment; demonstrate knowledge of the procedures for using fire extinguishers and other fire safety equipment.
- 8. Identify the location and use of eye wash stations.
- 9. Identify the location of the posted evacuation routes.
- 10. Comply with the required use of safety glasses, ear protection, gloves, and shoes during lab/shop activities.
- 11. Identify and wear appropriate clothing for lab/shop activities.
- 12. Secure hair and jewelry for lab/shop activities.
- 13. Demonstrate awareness of the safety aspects of supplemental restraint systems (SRS), electronic brake control systems, and hybrid vehicle high voltage circuits.
- 14. Demonstrate awareness of the safety aspects of high voltage circuits (such as high intensity discharge (HID) lamps, ignition systems, injection systems, etc.).
- 15. Locate and demonstrate knowledge of material safety data sheets (MSDS).
- 16. Complete work order to include customer information, vehicle identifying information, customer concern, related service history, cause, and correction.

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#### **Tools and Equipment**

- 1. Identify tools and their usage in automotive applications.
- 2. Identify standard and metric designation.
- 3. Demonstrate safe handling and use of appropriate tools.
- 4. Demonstrate proper cleaning, storage, and maintenance of tools and equipment.
- 5. Demonstrate proper use of precision measuring tools (i.e. micrometer, dial-indicator, dial-caliper).

### **Preparing Vehicle for Service**

- 1. Identify information needed and the service requested on a repair order.
- 2. Identify purpose and demonstrate proper use of fender covers, mats.
- 3. Demonstrate use of the three C's (concern, cause, and correction).
- 4. Review vehicle service history.

### **Preparing Vehicle for Customer**

1. Ensure vehicle is prepared to return to customer per school/company policy (floor mats, steering wheel cover, vehicle cleanliness, radio presets, etc.).

## **GENERAL COURSE STANDARDS**

The following are the General Course Standards, to be integrated throughout the three pathway courses, they are not intended to be taught as stand-alone concepts or units.

### **Course Standard 1**

### TDL-AT2-GS1

The following standard is included in all CTAE courses adopted for the Career Cluster/Pathways. Teachers should incorporate the elements of this standard into lesson plans during the course. The topics listed for each element of the standard may be addressed in differentiated instruction matching the content of each course. These elements may also be addressed with specific lessons from a variety of resources. This content is not to be treated as a unit or separate body of knowledge but rather integrated into class activities as applications of the concept.

### Standard: Demonstrate employability skills required by business and industry.

\*The following elements should be integrated throughout the content of this course.

Person-to-Person	Telephone and	Cell Phone and	Communicating At	Listening
Etiquette	Email Etiquette	Internet Etiquette	Work	8
Interacting with	Telephone	Using Blogs	Improving	Reasons, Benefits, and
Your Boss	Conversations		<b>Communication Skills</b>	Barriers
Interacting with	Barriers to Phone	Using Social Media	Effective Oral	Listening Strategies
Subordinates	conversations		Communication	
Interacting with	Making and		Effective Written	Ways We Filter What
Co-workers	Returning Calls		Communication	We Hear
Interacting with	Making Cold Calls		Effective Nonverbal	Developing a Listening
Suppliers			Skills	Attitude
	Handling Conference		Effective Word Use	Show You Are Listening
	Calls			
	Handling Unsolicited		Giving and Receiving	Asking Questions
	Calls		Feedback	
				Obtaining Feedback
				Getting Others to Listen

1.1 Communicate effectively through writing, speaking, listening, reading, and interpersonal abilities.

	0 1		
Nonverbal Communication	Written	Speaking	Applications and Effective
	Communication		Kesumes
Communicating Nonverbally	Writing Documents	Using Language	Completing a Job Application
		Carefully	
Reading Body Language and	Constructive Criticism in	One-on-One	Writing a Cover Letter
mixed Messages	Writing	Conversations	-
Matching Verbal and Nonverbal		Small Group	Things to Include in a Résumé
communication		Communication	_
Improving Nonverbal Indicators		Large Group	Selling Yourself in a Résumé
		Communication	
Nonverbal Feedback		Making Speeches	Terms to Use in a Résumé
Showing Confidence		Involving the	Describing Your Job
Nonverbally		Audience	Strengths
Showing Assertiveness		Answering Questions	Organizing Your Résumé
		Visual and Media Aids	Writing an Electronic Résumé
		Errors in Presentation	Dressing Up Your Résumé

# **1.2** Demonstrate creativity by asking challenging questions and applying innovative procedures and methods.

Teamwork and Problem Solving	Meeting Etiquette
Thinking Creatively	Preparation and Participation in Meetings
Taking Risks	Conducting Two-Person or Large Group Meetings
Building Team Communication	Inviting and Introducing Speakers
	Facilitating Discussions and Closing
	Preparing Visual Aids
	Virtual Meetings

# 1.3 Exhibit critical thinking and problem solving skills to locate, analyze and apply information in career planning and employment situations.

Problem Solving	Customer Service	The Application Process	Interviewing Skills	Finding the Right Job
Transferable	Gaining Trust and	Providing Information,	Preparing for an	Locating Jobs and
Job Skills	Interacting with	Accuracy and Double	Interview	Networking
	Customers	Checking		
Becoming a	Learning and Giving	Online Application	Questions to Ask in	Job Shopping Online
Problem Solver	Customers What	Process	an Interview	
	They Want			
Identifying a	Keeping Customers	Following Up After	Things to Include in	Job Search Websites
Problem	Coming Back	Submitting an Application	a Career Portfolio	
Becoming a	Seeing the	Effective Résumés:	Traits Employers are	Participation in Job
Critical Thinker	Customer's Point		Seeking	Fairs
Managing	Selling Yourself and	Matching Your Talents to	Considerations	Searching the
	the Company	a Job	Before Taking a Job	Classified Ads
	Handling Customer	When a Résumé Should be		Using Employment
	Complaints	Used		Agencies
	Strategies for			Landing an
	Customer Service			Internship
				Staying Motivated to
				Search

# 1.4 Model work readiness traits required for success in the workplace including integrity, honesty, accountability, punctuality, time management, and respect for diversity.

Workplace Ethics	Personal Characteristics	Employer Expectations	Business Etiquette	Communicating at Work
Demonstrating Good Work Ethic	Demonstrating a Good Attitude	Behaviors Employers Expect	Language and Behavior	Handling Anger

		<u> </u>		
Behaving	Gaining and	Objectionable	Keeping Information	Dealing with
Appropriately	Showing Respect	Behaviors	Confidential	Difficult Coworkers
Maintaining Honesty	Demonstrating	Establishing	Avoiding Gossip	Dealing with a
	Responsibility	Credibility		Difficult Boss
Playing Fair	Showing	Demonstrating	Appropriate Work Email	Dealing with
	Dependability	Your Skills		Difficult Customers
Using Ethical	Being Courteous	Building Work	Cell Phone Etiquette	Dealing with
Language	_	Relationships	_	Conflict
Showing	Gaining		Appropriate Work	
Responsibility	Coworkers' Trust		Texting	
Reducing Harassment	Persevering		Understanding Copyright	
Respecting Diversity	Handling Criticism		Social Networking	
Making Truthfulness a	Showing			
Habit	Professionalism			
Leaving a Job				
Ethically				

# 1.5 Apply the appropriate skill sets to be productive in a changing, technological, diverse workplace to be able to work independently and apply team work skills.

Expected Work Traits	Teamwork	Time Management
Demonstrating Responsibility	Teamwork Skills	Managing Time
Dealing with Information Overload	Reasons Companies Use Teams	Putting First Things First
Transferable Job Skills	Decisions Teams Make	Juggling Many Priorities
Managing Change	Team Responsibilities	Overcoming Procrastination
Adopting a New Technology	Problems That Affect Teams	Organizing Workspace and Tasks
	Expressing Yourself on a Team	Staying Organized
	Giving and Receiving Constructive	Finding More Time
	Criticism	
		Managing Projects
		Prioritizing Personal and Work Life

#### **1.6** Present a professional image through appearance, behavior and language.

On-the-Job Etiquette	Person-to-Person Etiquette	<b>Communication Etiquette</b>	Presenting Yourself
Using Professional	Meeting Business	Creating a Good Impression	Looking Professional
Manners	Acquaintances		
Introducing People	Meeting People for the First	Keeping Phone Calls	Dressing for Success
	Time	Professional	
Appropriate Dress	Showing Politeness	Proper Use of Work Email	Showing a Professional
			Attitude
Business Meal Functions		Proper Use of Cell Phone	Using Good Posture
Behavior at Work Parties		Proper Use in Texting	Presenting Yourself to
			Associates
Behavior at Conventions			Accepting Criticism
International Etiquette			Demonstrating Leadership
Cross-Cultural Etiquette			
Working in a Cubicle			

# Support of CTAE Foundation Course Standards and Georgia Standards of Excellence L9-10RST 1-10 and L9-10WHST 1-10:

Georgia Standards of Excellence ELA/Literacy standards have been written specifically for technical subjects and have been adopted as part of the official standards for all CTAE courses. Additional Georgia Standards of Excellence ELA/Literacy standards for Speaking and Listening are listed in the foundational course standards below.

### Georgia Department of Education Course Standard 2

### TDL-AT2-GS2

### Identify and utilize safety procedures and proper tools.

- 2.1 Identify general shop safety rules and procedures.
- 2.2 Utilize safe procedures for handling of tools and equipment
- 2.3 Identify and use proper placement of floor jacks and jack stands.
- 2.4 Identify and use proper procedures for safe lift operation.
- 2.5 Utilize proper ventilation procedures for working within the lab/shop area.
- 2.6 Identify marked safety areas.
- 2.7 Identify the location and the types of fire extinguishers and other fire safety equipment; demonstrate knowledge of the procedures for using fire extinguishers and other fire safety equipment.
- 2.8 Identify the location and use of eye wash stations.
- 2.9 Identify the location of the posted evacuation routes.
- 2.10 Comply with the required use of safety glasses, ear protection, gloves, and shoes during lab/shop activities.
- 2.11 Identify and wear appropriate clothing for lab/shop activities.
- 2.12 Secure hair and jewelry for lab/shop activities.
- 2.13 Demonstrate awareness of the safety aspects of supplemental restraint systems (SRS), electronic brake control systems, and hybrid vehicle high voltage circuits.
- 2.14 Demonstrate awareness of the safety aspects of high voltage circuits (such as high intensity discharge (HID) lamps, ignition systems, injection systems, etc.
- 2.15 Locate and demonstrate knowledge of material safety data sheets (MSDS).

### Support of CTAE Foundation Course Standards and Georgia Standards of Excellence

**ELACC9-10SL1:** Initiate and participate effectively in a range of collaborative discussions (one-on-one, in groups, and teacher-led) with diverse partners on grades 9–10 topics, texts, and issues, building on others' ideas and expressing their own clearly and persuasively.

### **Course Standard 3**

### TDL-AT2-GS3

### Research and utilize proper tools and equipment.

- 3.1 Identify tools and their usage in automotive applications.
- 3.2 Identify standard and metric designations.
- 3.3 Demonstrate safe handling and use of appropriate tools.
- 3.4 Demonstrate proper cleaning, storage, and maintenance of tools and equipment.
- 3.5 Demonstrate proper use of precision measuring tools (e.g. micrometer, dial-indicator, and dial-caliper).

### Support of CTAE Foundation Course Standards and Georgia Standards of Excellence

**ELACC9-10SL1:** Initiate and participate effectively in a range of collaborative discussions (one-on-one, in groups, and teacher-led) with diverse partners on grades 9–10 topics, texts, and issues, building on others' ideas and expressing their own clearly and persuasively.

**ELACC9-10SL4:** Present information, findings, and supporting evidence clearly, concisely, and logically such that listeners can follow the line of reasoning and the organization, development, substance, and style are appropriate to purpose, audience, and task.

## **Course Standard 4**

### TDL-AT2-GS4

### Research and utilize vehicle service information.

4.1 Identify information needed and the service requested on a repair order.

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- 4.2 Identify purpose and demonstrate proper use of fender covers and mats.
- 4.3 Demonstrate use of the three C's (concern, cause, and correction).
- 4.4 Review vehicle service history.
- 4.5 Complete work order to include customer information, vehicle identifying information, customer concern, related service history, cause, and correction.
- 4.6 Ensure vehicle is prepared to return to customer per school/company policy (floor mats, steering wheel cover, etc.).
- 4.7 Identify and use applicable service information materials to include service manuals, manufacturer service information, and bulletins to develop a process/procedure for diagnostics.

### Support of CTAE Foundation Course Standards and Georgia Standards of Excellence

**ELACC9-10SL1:** Initiate and participate effectively in a range of collaborative discussions (one-on-one, in groups, and teacher-led) with diverse partners on grades 9–10 topics, texts, and issues, building on others' ideas and expressing their own clearly and persuasively.

### **Course Standard 5**

### TDL-AT2-GS5

# Develop an understanding of automotive careers, describing the principal fields of specializations and identifying associated career opportunities.

- 5.1 Identify education requirements for automotive occupations and locations where programs of study are available.
- 5.2 Match automotive job titles with qualifications and responsibilities.
- 5.3 Participate in activities related to career interests.

### Support of CTAE Foundation Course Standards and Georgia Standards of Excellence

**ELACC9-10SL1:** Initiate and participate effectively in a range of collaborative discussions (one-on-one, in groups, and teacher-led) with diverse partners on grades 9–10 topics, texts, and issues, building on others' ideas and expressing their own clearly and persuasively.

**ELACC9-10SL4:** Present information, findings, and supporting evidence clearly, concisely, and logically such that listeners can follow the line of reasoning and the organization, development, substance, and style are appropriate to purpose, audience, and task.

### **Course Standard 6**

### TDL-AT2-GS6

Examine how related student organizations are integral parts of career and technology education courses through leadership development, school and community service projects, and competitive events.

- 6.1 Explain the purpose, mission, objectives, motto, colors, official dress and other distinguishing characteristics of SkillsUSA.
- 6.2 Explain how participation in SkillsUSA can promote lifelong responsibility for community service, professional growth and development.
- 6.3 Explore the impact and opportunities SkillsUSA can develop to bring business and industry together with education in a positive working relationship through innovative leadership and career development programs.
- 6.4 Explore the local, state, and national opportunities available to students through participation in SkillsUSA, including, but not limited to conferences, competitions, community service, philanthropy, and other SkillsUSA activities.

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### Support of CTAE Foundation Course Standards and Georgia Standards of Excellence

**ELACC9-10SL1:** Initiate and participate effectively in a range of collaborative discussions (one-on-one, in groups, and teacher-led) with diverse partners on grades 9–10 topics, texts, and issues, building on others' ideas and expressing their own clearly and persuasively.

**ELACC9-10SL4:** Present information, findings, and supporting evidence clearly, concisely, and logically such that listeners can follow the line of reasoning and the organization, development, substance, and style are appropriate to purpose, audience, and task.

# **TECHNICAL STANDARDS**

## TDL-AT2-TS1 Technical Standard 1

Perform general engine service.

### (ASE: A1 Engine Repair)

For every task in Engine Repair, the following safety requirement must be strictly enforced: Comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

### I. ENGINE REPAIR

Α.	General	
1.	Complete work order to include customer information, vehicle identifying information, customer concern, related service history, cause, and correction.	P-1
2.	Research vehicle service information, including fluid type, vehicle service history, service precautions, and technical service bulletins.	P-1
3.	Install engine covers using gaskets, seals, and sealers as required.	P-1
4.	Verify engine mechanical timing.	P-2
5.	Perform common fastener and thread repair, to include: remove broken bolts, restore internal and external threads, and repair internal threads with thread insert.	P-1
B	. Cylinder Head and Valve Train	
1.	Adjust valves (mechanical or hydraulic lifters).	P-3
2.	Identify components of the cylinder head and valve train.	P-1
C.	Lubrication and Cooling Systems	
1.	Perform cooling system pressure and dye tests to identify leaks; check coolant condition and level; inspect and test radiator, pressure cap, coolant recovery tank, heater core, and galley plugs; determine necessary action.	P-1

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2. Identify causes of engine overheating.	P-1
<ol> <li>Inspect, replace, and/or adjust drive belts, tensioners, and pulleys; check pulley an belt alignment.</li> </ol>	nd P-1
4. Remove, inspect, and replace thermostat and gasket/seal.	P-1
5. Inspect fan(s), fan clutch (electrical or mechanical), fan shroud, and air dams;	P-1

#### Support of CTAE Foundation Course Standards and Georgia Standards of Excellence

determine needed action.

**ELACC9-10SL4:** Present information, findings, and supporting evidence clearly, concisely, and logically such that listeners can follow the line of reasoning and the organization, development, substance, and style are appropriate to purpose, audience, and task.

## TDL-AT2-TS2

# **Technical Standard 2**

Perform general automatic transmission service. (ASE: A2 Automatic Transmission/Transaxle Service and Repair)

For every task in Automatic Transmission/Transaxle Service and Repair, the following safety requirement must be strictly enforced: Comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

### **II. AUTOMATIC TRANSMISSION AND TRANSAXLE**

### A. General

<ol> <li>Research vehicle service information including fluid type, vehicle service history, service precautions, and technical service bulletins.</li> </ol>	P-1
2. Check fluid level in a transmission or a transaxle equipped with a dip-stick.	P-1
3. Check fluid level in a transmission or a transaxle not equipped with a dip-stick.	P-1
4. Check transmission fluid condition; check for leaks.	P-2
5. Identify drive train components and configuration.	P-1
6. Identify fluid loss and condition concerns; determine needed action.	P-1
B. In-Vehicle Transmission/Transaxle	
<ol> <li>Inspect, adjust, and/or replace external manual valve shift linkage, transmission range sensor/switch, and/or park/neutral position switch.</li> </ol>	P-2
<ol><li>Drain and replace fluid and filter(s); use proper fluid type per manufacturer specification.</li></ol>	P-1
C. Off-Vehicle Transmission and Transaxle	
	<b>D</b> 0

1. Describe the operational characteristics of a continuously variable transmissionP-3(CVT).

Support of CTAE Foundation Course Standards and Georgia Standards of Excellence ELACC9-10SL2: Integrate multiple sources of information presented in diverse media or formats (e.g., visually, quantitatively, orally) evaluating the credibility and accuracy of each source.

## TDL-AT2-TS3 Technical Standard 3

Perform general manual transmission/transaxle/axle service. (ASE: A3 Manual Drivetrain and Axle Service and Repair)

For every task in Manual Drivetrain and Axle Service and Repair, the following safety requirement must be strictly enforced: Comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

### **III. MANUAL DRIVETRAIN AND AXLES**

### A. General

1.	Research vehicle service information including fluid type, vehicle service history, service precautions, and technical service bulletins.	P-1
2.	Check fluid condition; check for leaks.	P-2
3.	Identify manual drivetrain and axle components and configuration.	P-1
4.	Drain and refill manual transmission/transaxle and final drive unit; use proper fluid type per manufacturer specification.	P-1
В.	Clutch	
1.	Check and adjust clutch master cylinder fluid level; use proper fluid type per manufacturer specification	P-1
2.	Check for hydraulic system leaks	P-1
C.	Transmission/Transaxle	
1.	Inspect locking hubs.	P-3
2.	Check for leaks at drive assembly and transfer case seals; check vents; check fluid level; use proper fluid type per manufacturer specification.	P-2
D. (C	Drive Shaft, Half Shafts, Universal Joints and Constant-Velocity V) Joints (Front, Rear, All, and Four-wheel drive)	
1.	Inspect, remove, and/or replace bearings, hubs, and seals.	P-2
2.	Inspect, service, and/or replace shafts, yokes, boots, and universal/CV joints.	P-2
E.	Differential Case Assembly	
1.	Clean and inspect differential case; check for leaks; inspect housing vent.	P-1

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2.	Drain and refill differential housing.	P-1
3.	Check and adjust differential case fluid level; use proper fluid type per manufacturer specification.	P-1
4.	Inspect and replace drive axle wheel studs.	P-1

5. Check for leaks at drive assembly and transfer case seals; check vents; check fluid P-3 level; use proper fluid type per manufacturer specification.

### Support of CTAE Foundation Course Standards and Georgia Standards of Excellence

**ELACC9-10SL1:** Initiate and participate effectively in a range of collaborative discussions (one-on-one, in groups, and teacher-led) with diverse partners on grades 9–10 topics, texts, and issues, building on others' ideas and expressing their own clearly and persuasively.

**ELACC9-10SL4:** Present information, findings, and supporting evidence clearly, concisely, and logically such that listeners can follow the line of reasoning and the organization, development, substance, and style are appropriate to purpose, audience, and task.

## TDL-AT2-TS4

# **Technical Standard 4**

Perform general suspension and steering systems service.

(ASE: A4 Suspension and Steering)

For every task in Suspension and Steering, the following safety requirement must be strictly enforced: Comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

### **IV. SUSPENSION AND STEERING SYSTEMS**

### A. General

<ol> <li>Research vehicle service information including fluid type, vehicle service history, service precautions, and technical service bulletins.</li> </ol>	P-1
2. Identify suspension and steering system components and configurations.	P-1
3. Identify and interpret suspension and steering system concerns; determine needed action.	P-2
B. Related Suspension and Steering Service	
<ol> <li>Inspect rack and pinion steering gear inner tie rod ends (sockets) and bellows boots, replace as needed.</li> </ol>	P-1
2. Inspect power steering fluid level and condition.	P-1
3. Inspect for power steering fluid leakage, determine needed action.	P-1
4. Inspect tie rod ends (sockets), tie rod sleeves, and clamps.	P-1
5. Inspect upper and lower control arms, bushings, and shafts.	P-1
<ol> <li>Inspect steering shaft universal-joint(s), flexible coupling(s), collapsible column, lock cylinder mechanism, and steering wheel; determine needed action.</li> </ol>	P-2
7. Remove, inspect, replace, and/or adjust power steering pump drive belt.	P-1
8. Inspect power steering hoses and fittings.	P-2
9. Inspect and replace rebound bumpers.	P-1
10. Inspect upper and lower control arm bushings	P-1
11. Inspect track bar, strut rods/radius arms, and related mounts and bushings	P-1
12. Inspect suspension system coil springs and spring insulators (silencers).	P-1

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13. Inspect suspension system torsion bars and mounts.	P-1
14. Inspect and/or replace front/rear stabilizer bar (sway bar) bushings, brackets, and links.	P-1
15. Inspect front strut bearing and mount.	P-1
<ol> <li>Inspect rear suspension system lateral links/arms (track bars), control (trailing) arms.</li> </ol>	P-1
<ol> <li>Inspect rear suspension system leaf spring(s), spring insulators (silencers), shackles, brackets, bushings, center pins/bolts, and mounts.</li> </ol>	P-1
18. Inspect, remove, and/or replace shock absorbers; inspect mounts and bushings.	P-1
19. Remove, inspect, service, and/or replace front and rear wheel bearings.	P-1
C. Suspension Systems Diagnosis and Repair	
<ol> <li>Inspect rear suspension system leaf spring(s), spring insulators (silencers), shackles, brackets, bushings, center pins/bolts, and mounts</li> </ol>	P-1
D. Wheels and Tires	
<ol> <li>Inspect tire condition; identify tire wear patterns; check for correct tire size, application (load and speed ratings), and air pressure as listed on the tire information placard/label.</li> </ol>	P-1
2. Diagnose wheel/tire vibration, shimmy, and noise; determine needed action	P-2
<ol><li>Rotate tires according to manufacturer's recommendations including vehicles equipped with tire pressure monitoring systems (TPMS).</li></ol>	P-1
4. Dismount, inspect, and remount tire on wheel; balance wheel and tire assembly.	P-1
5. Inspect tire and wheel assembly for air loss; determine necessary action.	P-1
6. Dismount, inspect, and remount tire on wheel; balance wheel and tire assembly.	P-1
<ol><li>Dismount, inspect, and remount tire on wheel equipped with tire pressure monitoring system sensor.</li></ol>	P-1
<ol> <li>Identify indirect and direct tire pressure monitoring systems (TPMS); calibrate system; verify operation of instrument panel lamps.</li> </ol>	P-1
<ol><li>Demonstrate knowledge of steps required to remove and replace sensors in a tire pressure monitoring system (TPMS) including relearn procedure.</li></ol>	P-1
10. Repair tire following vehicle manufacturer approved procedure	P-1
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### E. Wheel Alignment, Diagnosis, Adjustment, and Repair

1. Describe alignment angles (camber, caster and toe)	P-1
2. Perform pre-alignment inspection; measure vehicle ride height.	P-1
3. Describe alignment angles (camber, caster and toe)	P-1

4. Perform pre-alignment inspection; measure vehicle ride height; determine needed P-1 action.

### Support of CTAE Foundation Course Standards and Georgia Standards of Excellence

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**ELACC9-10SL4:** Present information, findings, and supporting evidence clearly, concisely, and logically such that listeners can follow the line of reasoning and the organization, development, substance, and style are appropriate to purpose, audience, and task.

# TDL-AT2-TS5

# **Technical Standard 5**

Brake System Service (ASE: A5 Brakes System Service and Repair)

For every task in Brakes, the following safety requirement must be strictly enforced: Comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

### V. BRAKES

### A. General Brakes

1. Identify and interpret brake system concerns; determine needed action.	P-1
<ol> <li>Research vehicle service information including fluid type, vehicle service history, service precautions, and technical service bulletins.</li> </ol>	P-1
<ol><li>Describe procedure for performing a road test to check brake system operation, including an anti-lock brake system (ABS).</li></ol>	P-1
4. Install wheel and torque lug nuts.	P-1
5. Identify brake system components and configuration.	P-1
B. Hydraulic System	
<ol> <li>Describe and measure proper brake pedal height, travel, and free play; determine needed action.</li> </ol>	P-1
2. Check master cylinder for external leaks and proper operation.	P-1
<ol><li>Inspect brake lines, flexible hoses, and fittings for leaks, dents, kinks, rust, cracks, bulging, wear, and loose fittings/supports.</li></ol>	P-1
4. Select, handle, store, and fill brake fluids to proper level; use proper fluid type per manufacturer specification.	P-1
5. Identify components of hydraulic brake warning light system.	P-2
6. Bleed and/or flush brake system.	P-1
7. Test brake fluid for contamination.	P-1

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## C. Drum Brakes

1.	Remove, clean, and inspect brake drum; measure brake drum diameter; determine serviceability.	P-1
2.	Refinish brake drum and measure final drum diameter; compare with specification.	P-1
3.	Remove, clean, inspect, and/or replace brake shoes, springs, pins, clips, levers, adjusters/self-adjusters, other related brake hardware, and backing support plates; lubricate and reassemble.	P-1
5.	Pre-adjust brake shoes and parking brake; install brake drums or drum/hub assemblies and wheel bearings; make final checks and adjustments	P-1
D	. Disc Brakes	
1.	Remove, inspect, and/or replace brake pads and retaining hardware; determine necessary action.	P-1
2.	Clean and inspect rotor and mounting surface, measure rotor thickness, thickness variation, and lateral runout; determine necessary action.	P-1
3.	Remove and reinstall/replace rotor.	P-1
4.	Check brake pad wear indicator; determine necessary action.	P-1
5.	Remove and clean caliper assembly; inspect for leaks and damage/wear; determine necessary action.	P-1
6.	Inspect caliper mounting and slides/pins for proper operation, wear, and damage; determine necessary action.	P-1
7. 8	Lubricate and reinstall caliper, brake pads, and related hardware; seat brake pads and inspect for leaks. Remove and reinstall/replace rotor	P-1
0.		P-1
9.	specification.	P-1
10	. Retract and re-adjust caliper piston on an integral parking brake system.	P-1
11	. Describe importance of operating vehicle to burnish/break-in replacement brake pads according to manufacturer's recommendation.	P-1

### E. Power-Assist Units 1. Check brake pedal travel with, and without, engine running to verify proper power P-2 booster operation. P-1 2. Identify components of the brake power assist system (vacuum and hydraulic); 3. Check vacuum supply (manifold or auxiliary pump) to vacuum-type power P-1 booster. F. Related Systems (i.e. Wheel Bearings, Parking Brakes, Electrical) 1. Remove, clean, inspect, repack, and install wheel bearings; replace seals; install P-1 hub and adjust bearings. P-1 2. Check parking brake operation and parking brake indicator light system operation; determine necessary action. 3. Replace wheel bearing and race. P-1 4. Inspect and replace wheel studs. P-1 P-1 5. Check operation of brake stop light system.

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# TDL-AT2-TS6

# **Technical Standard 6**

Electrical System Service

(ASE: A6 Electrical/Electronic Systems Service and Repair)

For every task in Electrical/Electronic Systems, the following safety requirement must be strictly enforced: Comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

### VI. ELECTRICAL/ELECTRONIC SYSTEMS

### A. General

<ol> <li>Research vehicle service information including vehicle service history, service precautions, and technical service bulletins.</li> </ol>	P-1
<ol><li>Demonstrate knowledge of electrical/electronic series, parallel, and series-parallel circuits using principles of electricity (Ohm's Law).</li></ol>	P-1
3. Use wiring diagrams to trace/diagnose electrical/electronic circuits.	P-1
<ol> <li>Demonstrate proper use of a digital multimeter (DMM) when measuring source voltage, voltage drop (including grounds), current flow, and resistance.</li> </ol>	P-1
5. Use a test light to check operation of electrical circuits.	P-2
6. Inspect and test fusible links, circuit breakers, and fuses; determine necessary action.	P-1
<ol> <li>Repair and/or replace connectors, terminal ends, and wiring of electrical/electronic systems (including solder repair)</li> </ol>	P-1
8. Identify electrical/electronic system components and configuration.	P-1
9. Use fused jumper wires to check operation of electrical circuits	P-1
B. Battery Service	
1. Maintain or restore electronic memory functions.	P-1
<ol><li>Inspect and clean battery; fill battery cells; check battery cables, connectors, clamps, and hold-downs.</li></ol>	P-1
3. Perform slow/fast battery charge according to manufacturer's recommendations.	P-1
<ol> <li>Jump-start vehicle using jumper cables and a booster battery or an auxiliary power supply.</li> </ol>	P-1
5. Identify electrical/electronic modules, security systems, radios, and other accessories that require reinitialization or code entry after reconnecting vehicle battery.	P-1
6. Perform battery state-of-charge test; determine necessary action.	P-1

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<ol><li>Confirm proper battery capacity for vehicle application; perform battery capacity and load test; determine necessary action.</li></ol>	P-1	
D. Charging System		
<ol> <li>Inspect, adjust, and/or replace generator (alternator) drive belts; check pulleys and tensioners for wear; check pulley and belt alignment.</li> </ol>	P-1	
2. Perform charging circuit voltage drop tests; determine necessary action.	P-2	
3. Perform charging system output test; determine necessary action.	P-1	
<ol> <li>Diagnose (troubleshoot) charging system for causes of undercharge, no-charge, or overcharge conditions.</li> </ol>	P-1	
E. Lighting, Instrument Cluster, Driver Information, and Body Electrical Systems		
<ol> <li>Inspect interior and exterior lamps and sockets including headlights and auxiliary lights (fog lights/driving lights); replace as needed.</li> </ol>	P-1	
2. Describe the operation of keyless entry/remote-start systems.	P-3	
<ol><li>Verify operation of instrument panel gauges and warning/indicator lights; reset maintenance indicators.</li></ol>	P-1	
4. Verify windshield wiper and washer operation; replace wiper blades.	P-1	
5. Aim headlights.	P-1	
6. Identify system voltage and safety precautions associated with high-intensity discharge headlights.	P-1	

### G. Body Electrical Systems Diagnosis and Repair

 Describe operation of safety systems and related circuits (such as: horn, airbags, seat belt pretensioners, occupancy classification, wipers, washers, speed control/collision avoidance, heads-up display, parking assist, and back-up camera); determine needed repairs.

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### TDL-AT2-TS7

# **Technical Standard 7**

Heating, Ventilation and Air Conditioning Service (Automotive HVAC) (ASE: A7 Heating and Air Conditioning System Service and Repair) For every task in Heating, Ventilation and Air Conditioning (HVAC), the following safety requirement must be strictly enforced: Comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

### VII. HEATING, VENTILATION, AND AIR CONDITIONING (HVAC)

### A. General

	<ol> <li>Research vehicle service information, including refrigerant/oil type, vehicle service history, service precautions, and technical service bulletins.</li> </ol>	P-1
	<ol><li>Identify heating, ventilation and air conditioning (HVAC) components and configuration.</li></ol>	P-1
	C. Heating, Ventilation, and Engine Cooling Systems	
	<ol> <li>Inspect engine cooling and heater systems hoses and pipes; determine necessary action.</li> </ol>	P-1
	D. Operating Systems and Related Controls	
	<ol> <li>Inspect A/C-heater ducts, doors, hoses, cabin filters, and outlets; determine necessary action.</li> </ol>	P-1
	2. Identify the source of A/C system odors.	P-2
S	Support of CTAE Foundation Course Standards and Georgia Standards of Excell	ence

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## TDL-AT2-TS8

# **Technical Standard 8**

Engine Performance Service (ASE: A8 Engine Performance Service and Repair)

For every task in Engine Performance the following safety requirement must be strictly enforced: Comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

# VIII. ENGINE PERFORMANCE

### A. General: Engine Diagnosis

1. Identify and interpret engine performance concerns; determine needed action.	P-1
2. Research vehicle service information, including fluid type, vehicle service history, service precautions, and technical service bulletins.	P-1
<ol><li>Remove and replace spark plugs; inspect secondary ignition components for wear and damage.</li></ol>	P-1
B. Computerized Controls	
<ol> <li>Retrieve and record diagnostic trouble codes (DTC), OBD monitor status, and freeze frame data; clear codes when applicable.</li> </ol>	P-1
C. Fuel, Air Induction, and Exhaust Systems	
1. Replace fuel filter(s) where applicable.	P-2
2. Inspect, service, or replace air filters, filter housings, and intake duct work.	P-1
3. Verify idle control operation.	P-1
4. Check and refill diesel exhaust fluid (DEF).	P-2

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