

Subject: PCGenesis Release **18.S.16** Is Now Available for Windows Server 2012 or 2016 Only  
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Message: PCGenesis Users:

## This Release is for Windows Server 2012 or 2016 Only

PCGenesis Release **18.S.16** is now available for download and installation for school systems running Windows Server 2012 or 2016 only. The GaDOE would like school systems which meet the operating system requirements listed below to **download and install this release before June 30, 2018.**

### New Method for Downloading Release Files

The files required to install this release are very large. As a result, the GaDOE has a new method for downloading the release files. PCGenesis Administrators may access the installation files and documentation by copying the following link into their web browser or clicking on the link below. You must use CHROME and not Internet Explorer to access this site.

<https://ftp.doe.k12.ga.us/>

Use the following credentials when prompted:

User: pcg2012-16  
Password: PCGreleases

**You should see five files** along with the pdf file which contains the release documentation. All five files are required to install the release.

Navigate to the **K:\INSTAL** directory on the PCGenesis server. Highlight each file, in turn, and click on the **Download** button. (The web browser may require downloading the files to the **Download** directory, after which they should be copied to the **K:\INSTAL** directory.) Download or copy the following files to the **K:\INSTAL** directory.

- **InstINET**
- **PCGUNZIP.EXE**
- **SQLinst16.BAT**
- **Win2012\_Win2016\_SQLEXPRESS\_x64\_ENU.exe**
- **Win2012\_Win2016\_SSMS-Setup-ENU.exe**

Please take the time to review the **Install SQL2016 Express on Windows2012\_2016.pdf** documentation carefully prior to installing the new release. Following the instructions for installing the release is absolutely necessary.

The installation of the print queue components does not impact the running of the PCGenesis application in any way. The installation of the Microsoft components is totally independent of any

PCGenesis software. If any problems arise during the installation, PCGenesis will continue to run without being interrupted.

PCGenesis supporting documentation is provided at:

<http://www.gadoe.org/Technology-Services/PCGenesis/Pages/default.aspx>

### **Operating System Requirements for VerraDyne Print Manager**

1. The new *VerraDyne Print Manager* will not be supported on Windows Server 2003. **As of June 30, 2018, PCGenesis will no longer support the Windows Server 2003 operating system.**
2. For school systems running Windows Server **2008 R2**, Windows Server **2012**, and Windows Server **2016**, **all maintenance and service packs must be installed on your PCGenesis server.**

### **Installation of Print Queue Components**

The 18.02.00 PCGenesis release scheduled for June will include the new *VerraDyne Print Manager* software. In order to prepare for the *VerraDyne Print Manager* software, the first part of the upgrade is to load the Microsoft components required to run a database. The GaDOE would like school systems which meet the operating system requirements listed above to **down load and install this release before June 30, 2018.**

As part of the Print Queue Upgrade and as part of good maintenance practices in general, the GaDOE would like to emphasize that **all PCGenesis servers must be up-to-date with all Windows updates.**

If you have any questions or need further assistance, please contact the Technology Management Customer Support Team by using the Help-dticket link on the left side of the MyGaDOE portal menu.

To Login to the MyGaDOE portal please follow this link: <https://portal.doe.k12.ga.us/Login.aspx>

You may also request assistance by emailing [dticket@doe.k12.ga.us](mailto:dticket@doe.k12.ga.us) or by calling 1-800-869-1011. Please provide a detailed message as well as your contact information.

Thank you,

Technology Management Customer Support Center

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<http://www.gadoe.org>

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