The suppliers below were selected via a formal request for proposal process by the Georgia Department of Administrative Services in 2021.

### Supplier Overview & Contact Information

<table>
<thead>
<tr>
<th>Supplier</th>
<th>Products Offered</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jetdoc</td>
<td>• Telehealth platform</td>
<td>William Cartwright</td>
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<tr>
<td></td>
<td>• Medical services</td>
<td>VP Business Intelligence &amp; Partner/Brand</td>
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<td></td>
<td>• Behavioral health services</td>
<td>Strategy</td>
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<td></td>
<td></td>
<td>Direct: (833) 453-8362</td>
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<tr>
<td></td>
<td></td>
<td>email: <a href="mailto:williamc@jetdoc.com">williamc@jetdoc.com</a></td>
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<tr>
<td>MDLive</td>
<td>• Telehealth platform</td>
<td>Sam Farr</td>
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<td></td>
<td>• Medical services</td>
<td>Sales Director</td>
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<td></td>
<td>• Behavioral health services</td>
<td>Direct: (914) 500-3657</td>
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<tr>
<td></td>
<td></td>
<td>email: <a href="mailto:sfarr@mdlive.com">sfarr@mdlive.com</a></td>
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<tr>
<td>American Well</td>
<td>• Telehealth platform</td>
<td>Mary Womack</td>
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<td></td>
<td>• Medical services</td>
<td>BD Capture Manager</td>
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<td></td>
<td>• Behavioral health services</td>
<td>Direct: (415) 283-8370</td>
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<tr>
<td></td>
<td></td>
<td>email: <a href="mailto:mary.womack@amwell.com">mary.womack@amwell.com</a></td>
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<tr>
<td>CareMarket</td>
<td>• Telehealth platform</td>
<td>Gina Nicita</td>
</tr>
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<td></td>
<td>• Medical services</td>
<td>Growth Team Director</td>
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<tr>
<td></td>
<td></td>
<td>Direct: (650) 542-6020</td>
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<tr>
<td></td>
<td></td>
<td>email: <a href="mailto:gina.nicita@anthem.com">gina.nicita@anthem.com</a></td>
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<tr>
<td>Cognosante</td>
<td>• Telehealth platform</td>
<td>Kathy Tschappatt</td>
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<td></td>
<td></td>
<td>BD Operations Manager</td>
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<tr>
<td></td>
<td></td>
<td>Direct: (480) 481-5920</td>
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<tr>
<td></td>
<td></td>
<td>email: <a href="mailto:kathy.tschappatt@cognosante.com">kathy.tschappatt@cognosante.com</a></td>
</tr>
<tr>
<td>Thundercloud</td>
<td>• Telehealth platform</td>
<td>Sunil Badve</td>
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<td></td>
<td></td>
<td>CEO</td>
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<td></td>
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<td>Direct: (215) 431-1527</td>
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</tbody>
</table>
**Explanation of Products Offered**

| Telehealth Platform | • Web-based, videoconferencing software for virtual healthcare visits  
|                     | • Includes a minimum 12 hours of live call center support  
|                     | • HIPAA compliant  
|                     | • 256-bit block encryption in transit and at rest  
|                     | • ADA Section 508 Accessibility for citizens with disabilities  
|                     | • GTA Website Accessibility Policy SA-14-001  
|                     | • Fully independent web/mobile based software requiring no certain operating system or additional hardware  
|                     | • Payment Card Industry Security Standards Council's (PCI) Device Security Standards (DSS) compliant, if program requires accepting payments from citizen  
|                     | • Supports monthly enrollment changes for citizens being added or removed per Georgia entity  
|                     | • Ability to virtually validate citizen eligibility in accordance with Georgia entity provided enrollment data  
|                     | • Implementation support services  
|                     | • Initial and Just in Time Training  
|                     | • Multiple participant session capability for citizens with caregivers, group visits and/or parent/child visits (if child is in school)  
|                     | • Reporting features to provide statistical reports and service level metrics to include but not limited to:  
|                     |   o Number of users  
|                     |   o Length of sessions  
|                     |   o Types of sessions (clinical/admin)  
|                     |   o Number of sessions (per user)  

*Last Updated: 6/2/23*
### Medical Services
- Minimum 12 hours live call center support
- Ongoing coordination with DBHDD and DPH to maintain most current program and facility information in every county
- Medical providers licensed by the Georgia Composite Medical Board
- Ability to provide remote care visits via plain old telephone service (POTS) for citizens in technology deserts
- Compliant with Centers for Medicare and Medicaid Services
- Ability to accept all types of pay programs
  - Private insurance funded
  - Copays
  - Medicaid funded
  - Grant funded
  - Self-pay
  - Uninsured
- Ability to share information with GaHIN HIE and citizen’s other care providers
- Quality control standards to maintain performance standards and service level agreements
- Preventive care programs and chronic illness programs to support Georgia entity initiatives
- Sensitivity to issues related to culture, race, gender and sexual orientation

### Behavioral Health Services
- Minimum 12 hours live call center support
- Ongoing coordination with DBHDD and DPH to maintain most current program and facility information in every county
- Behavioral Healthcare providers licensed by Georgia Composite Board of Professional Counselors, Social Workers, and Marriage and Family Therapists
- Ability to provide remote care visits via plain old telephone service (POTS) for citizens in technology deserts
- Compliant with Centers for Medicare and Medicaid Services
- Ability to accept all types of pay programs
  - Private insurance funded
  - Copays
  - Medicaid funded
  - Grant funded
  - Self-pay
  - Uninsured
- Ability to share information with GaHIN HIE and citizen’s other care providers
- Quality control standards to maintain performance standards and service level agreements
- Preventive care programs and chronic illness programs to support Georgia entity initiatives
- Sensitivity to issues related to culture, race, gender and sexual orientation
Accessing the Contract through Team Georgia Marketplace

This contract will be established within Team Georgia Marketplace™ on or before February 15, 2022. Contract information, including the Information and Benefit Sheet, will be available on the Supplier’s Contract Summary Page located within Team Georgia Marketplace™ found on the DOAS State Purchasing Website. The catalog type will be Information Only.

For direct access to the site,

1. Click here and login using your authorized account or the Guest Credentials: tgmguest
2. Proceed to Catalog and Contracts on the Menu Bar
3. Search for Contract [Enter Contract Number or Supplier Name]
   a. Contract #: 99999-001-SPD0000194

Additionally:
- As a Registered State Agency User, you can access this information using the Virtual Catalog link located within PeopleSoft.
- As a Registered Technical College Shopper, you can access this information by clicking here and entering their login credentials.
- As a Registered Window Shopper, you can access this information by clicking here and entering the credentials provided during registration.

Contact Information

GaDOE Contact:
Mary Lauren Salvatore
Integrated Wellness Manager
(678) 857-4292
msalvatore@doe.k12.ga.us

Georgia Department of Administrative Services Contact:
Tetchjan Simpson
Group Category Manager
(404) 657-4248
Tetchjan.simpson@doas.ga.gov

Team Georgia Marketplace Help Desk:
(404) 657-6000
procurementhelp@doas.ga.gov