

The suppliers below were selected via a formal request for proposal process by the Georgia Department of Administrative Services in 2021.

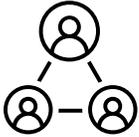
**Supplier Overview & Contact Information**

<b>Supplier</b>	<b>Products Offered</b>	<b>Contact Information</b>
<b>Jetdoc</b>  Location: 3500 Lenox Rd NE, Unit 1500 Atlanta, GA 30326	<ul style="list-style-type: none"> <li>• Telehealth platform</li> <li>• Medical services</li> <li>• Behavioral health services</li> </ul>	William Cartwright VP Business Intelligence & Partner/Brand Strategy Direct: (833) 453-8362 email: <a href="mailto:williamc@jetdoc.com">williamc@jetdoc.com</a>
<b>MDLive</b>  Location: 3350 SW 148th Ave, Suite 300 Miramar, FL 33027	<ul style="list-style-type: none"> <li>• Telehealth platform</li> <li>• Medical services</li> <li>• Behavioral health services</li> </ul>	Sam Farr Sales Director Direct: (914) 500-3657 email: <a href="mailto:sfarr@mdlive.com">sfarr@mdlive.com</a>
<b>American Well</b>  Location: 75 State Street, Floor 26 Boston, MA 02109	<ul style="list-style-type: none"> <li>• Telehealth platform</li> <li>• Medical services</li> <li>• Behavioral health services</li> </ul>	Mary Womack BD Capture Manager Direct: (415) 283-8370 email: <a href="mailto:mary.womack@amwell.com">mary.womack@amwell.com</a>
<b>CareMarket</b>  Location: 220 Virginia Ave Indianapolis, IN 46204	<ul style="list-style-type: none"> <li>• Telehealth platform</li> <li>• Medical services</li> </ul>	Gina Nicita Growth Team Director Direct: (650) 542-6020 email: <a href="mailto:gina.nicita@anthem.com">gina.nicita@anthem.com</a>
<b>Cognosante</b>  Location: 3110 Fairview Park Drive, Suite 800 Fall Church, VA 22042	<ul style="list-style-type: none"> <li>• Telehealth platform</li> </ul>	Kathy Tschappatt BD Operations Manager Direct: (480) 481-5920 email: <a href="mailto:kathy.tschappatt@cognosante.com">kathy.tschappatt@cognosante.com</a>
<b>Thundercloud</b>  Location:	<ul style="list-style-type: none"> <li>• Telehealth platform</li> </ul>	Sunil Badve CEO Direct: (215) 431-1527

3555 Montwood Ct. Marietta, GA 30062		email: <a href="mailto:sunil.badve@thundercloudit.com">sunil.badve@thundercloudit.com</a>
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**Explanation of Products Offered**

	<p><b>Telehealth Platform</b></p>	<ul style="list-style-type: none"> <li>• Web-based, videoconferencing software for virtual healthcare visits</li> <li>• Includes a minimum 12 hours of live call center support</li> <li>• HIPAA compliant</li> <li>• 256-bit block encryption in transit and at rest</li> <li>• ADA Section 508 Accessibility for citizens with disabilities</li> <li>• GTA Website Accessibility Policy SA-14-001</li> <li>• Fully independent web/mobile based software requiring no certain operating system or additional hardware</li> <li>• Payment Card Industry Security Standards Council's (PCI) Device Security Standards (DSS) compliant, if program requires accepting payments from citizen</li> <li>• Supports monthly enrollment changes for citizens being added or removed per Georgia entity</li> <li>• Ability to virtually validate citizen eligibility in accordance with Georgia entity provided enrollment data</li> <li>• Implementation support services</li> <li>• Initial and Just in Time Training</li> <li>• Multiple participant session capability for citizens with caregivers, group visits and/or parent/child visits (if child is in school)</li> <li>• Reporting features to provide statistical reports and service level metrics to include but not limited to:             <ul style="list-style-type: none"> <li>○ Number of users</li> <li>○ Length of sessions</li> <li>○ Types of sessions (clinical/admin)</li> <li>○ Number of sessions (per user)</li> </ul> </li> </ul>
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	<b>Medical Services</b>	<ul style="list-style-type: none"> <li>• Minimum 12 hours live call center support</li> <li>• Ongoing coordination with DBHDD and DPH to maintain most current program and facility information in every county</li> <li>• Medical providers licensed by the Georgia Composite Medical Board</li> <li>• Ability to provide remote care visits via plain old telephone service (POTS) for citizens in technology deserts</li> <li>• Compliant with Centers for Medicare and Medicaid Services</li> <li>• Ability to accept all types of pay programs             <ul style="list-style-type: none"> <li>○ Private insurance funded</li> <li>○ Copays</li> <li>○ Medicaid funded</li> <li>○ Grant funded</li> <li>○ Self-pay</li> <li>○ Uninsured</li> </ul> </li> <li>• Ability to share information with GaHIN HIE and citizen’s other care providers</li> <li>• Quality control standards to maintain performance standards and service level agreements</li> <li>• Preventive care programs and chronic illness programs to support Georgia entity initiatives</li> <li>• Sensitivity to issues related to culture, race, gender and sexual orientation</li> </ul>
	<b>Behavioral Health Services</b>	<ul style="list-style-type: none"> <li>• Minimum 12 hours live call center support</li> <li>• Ongoing coordination with DBHDD and DPH to maintain most current program and facility information in every county</li> <li>• Behavioral Healthcare providers licensed by Georgia Composite Board of Professional Counselors, Social Workers, and Marriage and Family Therapists</li> <li>• Ability to provide remote care visits via plain old telephone service (POTS) for citizens in technology deserts</li> <li>• Compliant with Centers for Medicare and Medicaid Services</li> <li>• Ability to accept all types of pay programs             <ul style="list-style-type: none"> <li>○ Private insurance funded</li> <li>○ Copays</li> <li>○ Medicaid funded</li> <li>○ Grant funded</li> <li>○ Self-pay</li> <li>○ Uninsured</li> </ul> </li> </ul>

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### Accessing the Contract through Team Georgia Marketplace

This contract will be established within Team Georgia Marketplace™ on or before February 15, 2022. Contract information, including the Information and Benefit Sheet, will be available on the Supplier’s Contract Summary Page located within Team Georgia Marketplace™ found on the DOAS State Purchasing Website. The catalog type will be Information Only.

For direct access to the site,

1. [Click here](#) and login using your authorized account or the Guest Credentials: **tgmguest**
2. Proceed to **Catalog** and **Contracts** on the Menu Bar
3. **Search for Contract** [Enter Contract Number or Supplier Name]
  - a. Contract #: 99999-001-SPD0000194

Additionally:

- As a Registered State Agency User, you can access this information using the Virtual Catalog link located within PeopleSoft.
- As a Registered Technical College Shopper, you can access this information by [clicking here](#) and entering their login credentials.
- As a Registered Window Shopper, you can access this information by [clicking here](#) and entering the credentials provided during registration.

### Contact Information

#### **GaDOE Contact:**

Mary Lauren Salvatore  
Integrated Wellness Manager  
(678) 857-4292  
[msalvatore@doe.k12.ga.us](mailto:msalvatore@doe.k12.ga.us)

#### **Georgia Department of Administrative Services Contact:**

Tetchjan Simpson  
Group Category Manager  
(404) 657-4248  
[Tetchjan.simpson@doas.ga.gov](mailto:Tetchjan.simpson@doas.ga.gov)

#### **Team Georgia Marketplace Help Desk:**

(404) 657-6000  
[procurementhelp@doas.ga.gov](mailto:procurementhelp@doas.ga.gov)